

Smart Student Support At Canterbury Christ Church University with TDS Student and TDS Cloud - Student Attendance



20,000

Students



5

Locations



2017

Customer Since


Overview

Canterbury Christ Church University (CCCU) was founded as a Church of England college for teaching training in 1962, it has grown to full university status. The focus of its work is in the education of people going into public service. The university has developed rapidly since 1962 and now has nearly 20,000 students based at campuses across Kent, in Canterbury, Broadstairs, Folkestone, Medway and Tunbridge Wells.

Offering academic and professional programmes for international students from over 80 countries from across the world, CCCU is a Tier 4 licensed University. Thus, marking the universities need for a student attendance monitoring solution that incorporates UKVI compliant reporting.

Seeking to safeguard compliance while enhancing student retention rates, CCCU sought to introduce a Student Attendance Monitoring Solution that would support student success and improve operational efficiency while integrating with existing software solutions.

Location

 Tunbridge Wells, Chatham, Kent, UK

Systems Installed

TDS Student and TDS Cloud

Hardware Installed

- ✓ x350 fixed Mifare compatible xPass readers
- ✓ x20 mobile Mifare readers for off-site activities and field trips.

Favourite Feature

STUDENT

Process

Offering real time student attendance monitoring and detailed UKVI compliant reporting across multiple sites, CCCU selected TDS Student as the preferred partner for digital student attendance monitoring.

To boost retention and student engagement CCCU required a solution that placed the ownership for student attendance firmly in the hands of the student. TDS installed 350No. Mifare compatible xPass readers and supplied 20No. Mifare mobile readers to register student activity transactions across campus. TDS Student Mobile Portal was then rolled out placing onus for attendance management on the students. The student portal enables students to view their attendance in real-time, log absences and communicate with academic staff. Integration with the universities existing CampusM system ensured rapid system adoption.

With a dedicated UKVI dashboard, academic staff were able to protect compliance with automated trigger alerts and quick access reporting in the event of an audit. In addition to supporting UKVI compliance automated communications enabled CCCU to develop a proactive pastoral care program for both domestic and international students.

Specialists in systems integration TDS Student has been fully integrated with existing software solutions at CCCU, including SSO (Single Sign On), Scienta (timetabling) and SITS (student records software).

In addition to strengthening academic performance and UKVI compliance, TDS Student has improved estates management through room utilisation reporting. CCCU have reported a direct administrative cost savings of £20K p.a. due to this feature alone.

"The new system ensures CCCU meets the UKVI compliance standards and student attendance requirements, helps in academic support, reduces the administrative burden and helps keep students in full time study"

Ian Allen
Business Development Manager
TDS



Challenges

- ⊙ Protecting Tier 4 Sponsor Status
- ⊙ Multi Campus University
- ⊙ Integration with existing software solutions
- ⊙ High administration costs due to manual processes

Benefits

- ✓ Full compliance with UKVI Legislation
- ✓ Improved pastoral care
- ✓ Full integration with CampusM, SSO, Scienta, SITS software solutions
- ✓ Increased student retention rates, securing valuable revenue streams
- ✓ Automation of space planning and improved estate management

